

**OLLSCOIL NA hÉIREANN, GAILLIMH**  
**NATIONAL UNIVERSITY OF IRELAND, GALWAY**

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**SEMESTER II EXAMINATIONS 1999/00**

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**B.COMM DEGREE**

**ORGANISATIONAL BEHAVIOUR: MG 308**

**Professor P. Willman**  
**Professor R. Green**  
**Dr D. W. Ruth**

**Time allowed: 2<sup>1</sup>/<sub>2</sub> HOURS**

Please answer **THREE** questions out of the following five. Make it very clear which questions you are answering. Start each answer on a new page. Your answers must be approximately 1000 words each. All questions carry equal marks.

**Question One**

Discuss decision-making in groups.

**Question Two**

Discuss communication in organizations. In your essay, deal with the process of communication, the structure of communication and barriers to communication.

**Question Three**

Discuss various forms and sources of power, and indicate why understanding power is important in managing in organizations.

**Question Four**

Organizational culture is considered an important determinant of organizational behaviour. Discuss how the culture of an organization may be determined, how it may be changed, and cross-cultural issues that arise in organizational culture.

**Question Five**

Discuss organizational structure and how it may affect the behaviour of individuals.