

**OLLSCOIL na hÉIREANN, GAILLIMH
NATIONAL UNIVERSITY OF IRELAND, GALWAY**

SEMESTER 2 EXAMINATIONS, 2000-2001

**FIRST YEAR MASTERS DEGREE IN INFORMATION TECHNOLOGY
M.Sc. EXAMINATION IN OCCUPATIONAL HEALTH & ERGONOMICS
MASTER OF BUSINESS STUDIES**

**MG 509 ORGANISATION DEVELOPMENT
MG 527 MANAGEMENT STUDIES**

**Professor Paul Willman
Professor Roy Green
Dr Leo Smyth**

**Time Allowed: Three Hours
Three questions to be attempted**

Question 1

Discuss the role of either perception or motivation in the context of one of the following fields:

- Information Technology
- Occupational Health and Ergonomics
- Marketing

Question 2

In the context of organisational change, explain the formula $C = (A * B * D) > X$

Question 3

Outline the key ideas in Managing a change project.

Question 4

What were the main lessons for the management of change that emerged from the human relations and contingency models? How have these changed since the 1970s?